

## Complete Change Solution for IT, DevOps & Business Compliance

To push the limits of continuous delivery of services, IT now requires a calculated balance of structure and flexibility. These demands must be met without compromising on things like tracking, visibility, compliance, and security. ChangeGear was engineered to consolidate IT change records across the enterprise, boosting collaboration among development, IT operations, and end user support.

ChangeGear boasts *multi-modal* processes that allow users to easily define dedicated change processes for ITIL, DevOps and the business in order to speed up approvals and manage the documentation needed to support high velocity change.

### Increase Visibility Into All Changes

Gain visibility into critical configuration changes throughout the organization by creating a central system of record of all IT changes.

- Strengthen visibility and metrics
- Improve risk analysis
- Reduce mean time to resolve

### Support DevOps With Toolchain Integration

ChangeGear's RESTful API integrates easily into the DevOps toolchain. All releases are automatically documented, including important details like when the change was made and who made it.

- Gain visibility into high-volume DevOps releases
- Automate collection of release artifacts into central repository
- Setup streamlined pre-approved processes

### Automate Compliance Reports

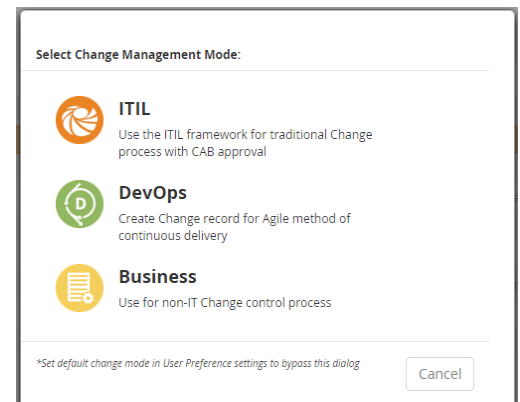
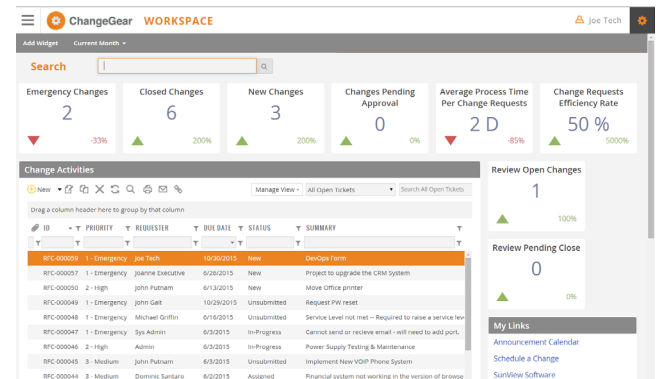
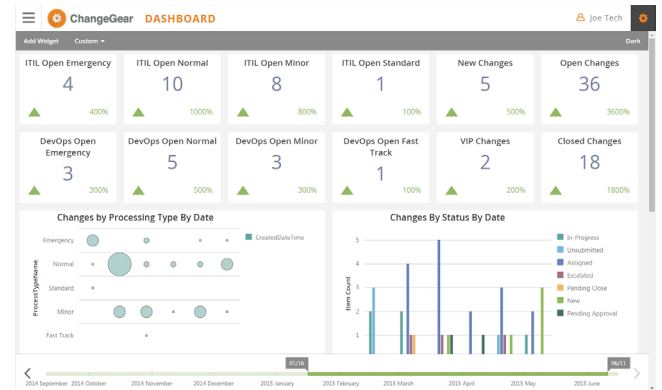
Automate the capture of critical information required for compliance reporting. Establish repeatable processes that automate the capture of critical information required for compliance reporting.

- Reduce time to perform compliance reports for auditors
- Ensure the appropriate information is captured based on evolving compliance requirements
- Eliminate risks by automating review processes based on assets criticality

### Enhance Cross-Team Collaboration

ChangeGear's powerful dashboards, notifications and alerts keep everyone informed, improving communication among development, operations, and management.

- Streamline CAB meetings
- Shorten time to gather Ops requirements
- Bring Dev and Ops teams together
- Improve Change Orchestration with a master Change Calendar





**ChangeGear**  
CHANGE MANAGER

## About SunView Software

Founded in 2003, SunView Software is a leading provider of IT Service Desk software that enables companies to better track, manage, and deliver services across the enterprise. SunView has implemented Service Desk and IT Service Management processes and best practices for hundreds of enterprise organizations in all vertical industries. Our proven approach emphasizes flexible and rapid deployment options allowing companies to deliver cost-effective IT services, gain greater visibility into their IT infrastructure, increase security, eliminate system downtime, and ensure regulatory compliance. SunView solutions enable organizations to realize quick wins and gain fast ROI.

SunView's flagship product, ChangeGear, is based on ITIL (IT Infrastructure Library) best practices. ChangeGear's Change Management software provides IT organizations with a way to implement built-in best practices, automate IT change controls, and ensure that every change goes through a repeatable and sustainable workflow to help meet regulatory compliance standards. Supporting both traditional and continuous delivery, ChangeGear helps organizations implement change processes for DevOps methodology by creating a central system of record for change, providing a consolidated view of all IT changes in one place. By utilizing software which focuses on operational efficiency, like ChangeGear, your organization can streamline approvals, notifications, workflows, and more.

ChangeGear was designed to be fast-to-implement, easy-to-use, and simple-to-customize. Our proven solution is already helping hundreds of IT organizations deliver real business value across the enterprise.

## Contact Us

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