

# SOLUTION BRIEF: Interwoven + Riverbed®

A Joint Solution by Riverbed® and



## INTERWOVEN, INC. IS A RIVERBED CUSTOMER

“With Riverbed, Holland and Knight has greatly accelerated our network performance and mission critical applications like Interwoven’s Worksite, allowing users to access information instantly.”

— Ralph Barber, CTO, Holland and Knight

### Improve Collaboration and Productivity with Riverbed® and Interwoven

Data and business content have continued to grow unabated in recent years while timely access to information has become even more critical to business operations. Simultaneously, the need to collaborate has led the way to the proliferation of unstructured data.

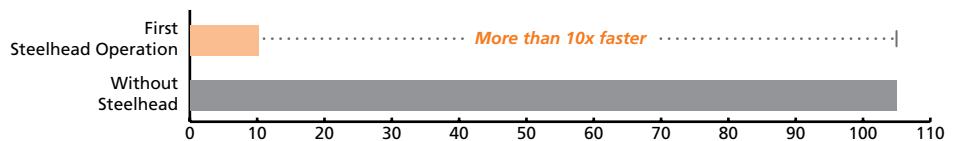
Controlling the unbridled growth of this information and ensuring access to the most recent versions of content presents a losing battle for IT. Leading analysts now estimate that up to 80 percent of all business data today consists of file data such as documents, emails, spreadsheets, and other unstructured data. The lack of control over this information has led to the adoption of content management systems and tools to better organize information and enhance worker productivity.

While these content systems provide a robust solution for version control and team collaboration, they may also perform sub-optimally across wide area network (WAN) links that connect distributed global environments. In today’s world of anytime, anywhere access, the ability to collaborate can be severely impeded, despite the use of a premier content management system.

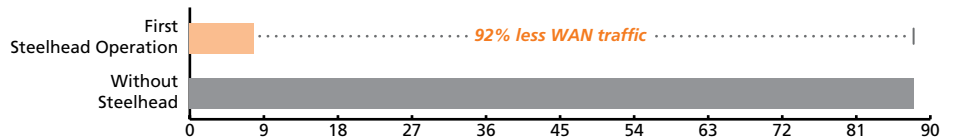
Jointly, Riverbed and Interwoven offer organizations a best of breed solution that combines collaborative capabilities with accelerated application performance over the WAN to address version control and content management challenges. Leading legal, accounting, and consulting companies have implemented both Interwoven and Riverbed to improve worker productivity and enable a team-based environment.

### Interwoven WorkSite Performance Improvement with Riverbed

Download a document (5MB) from central DMS (With local Proxy DMS + Cache) - Time to Complete (in seconds)



Bandwidth Utilization (in MB) over 36 operations with no Cache



### Accelerated Access to Information

Interwoven WorkSite provides a central workspace, or team room, for organizations to securely discuss, share, and collaborate on critical business content via Intranet, Extranet, or the Internet. The solution enables employees to save valuable time by leveraging existing data and business processes instead of recreating them and ensuring access to the most recent versions of documents and content. Interwoven integrates tightly with popular email applications to simplify the work environment for employees providing seamless integration into common platforms.

Riverbed augments Interwoven deployments by accelerating access to information and application response times and improving collaboration among employees. Delays in downloading documents are eliminated with Riverbed, often accelerating the operation by more than 10x and significantly reducing bandwidth utilization. In addition, as the only vendor with a specific protocol acceleration module for Exchange 2003, Riverbed works alongside Interwoven’s email integration and further enhances document sharing capabilities. With Riverbed’s Steelhead Mobile, enterprises can even extend collaboration capabilities to workers at customer sites, telecommuting, or while traveling with virtually no performance hit. This enables organizations to deliver their content solution with LAN-like speeds to the entire workforce.

### Content Consolidation and Resiliency

Historically, many organizations have deployed content management solutions in a decentralized fashion to ensure adequate service levels for performance. While this offers the benefits of local access to end-users, the downside for collaborative environments becomes obvious when interruptions in service or disasters occur. A team working on a business critical project could have the entire process jeopardized by content that gets bumped offline during a regional disaster such as a hurricane, fire evacuation, or grid outage — all of which have caused lengthy disruptions in recent years. The end result is a missed deadline or, in extreme cases, a complete work stoppage due to inaccessible content and problems with version control.



WAN Optimization - Riverbed RiOS 3.0



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## THE INTERWOVEN AND RIVERBED JOINT SOLUTION

Riverbed and Interwoven combine to enable a high performance content management solution that allows workers everywhere to collaborate across the enterprise. The joint solution offers customers the following benefits:

- Enhanced collaboration and productivity by accelerating the access to content for employees wherever they connect
- Consolidation of data to centralized data centers with no performance hit
- Reduced bandwidth utilization resulting in cost-savings for IT

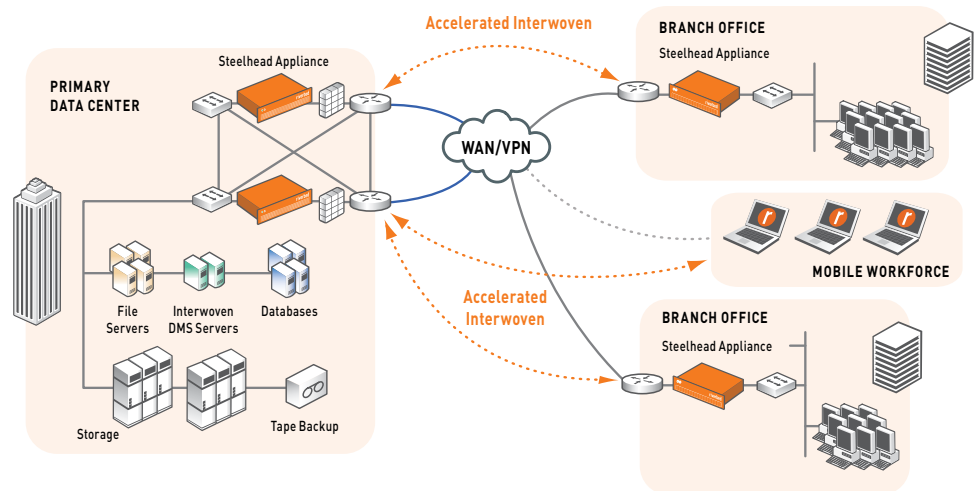
“Riverbed helped us consolidate our Worksite deployment without impacting the performance to our demanding end-users.”

— Ben Weinberger, Director of IT, Ruden McClosky

Consequently, many IT organizations are looking to consolidate content and applications in resilient “disaster-ready” data centers to ensure availability and freshness of data across redundant infrastructure, while simultaneously streamlining costs and IT administrative overhead. However, consolidation efforts, such as these, often impact the performance and response times of applications and limit the effectiveness of collaborative content solutions.

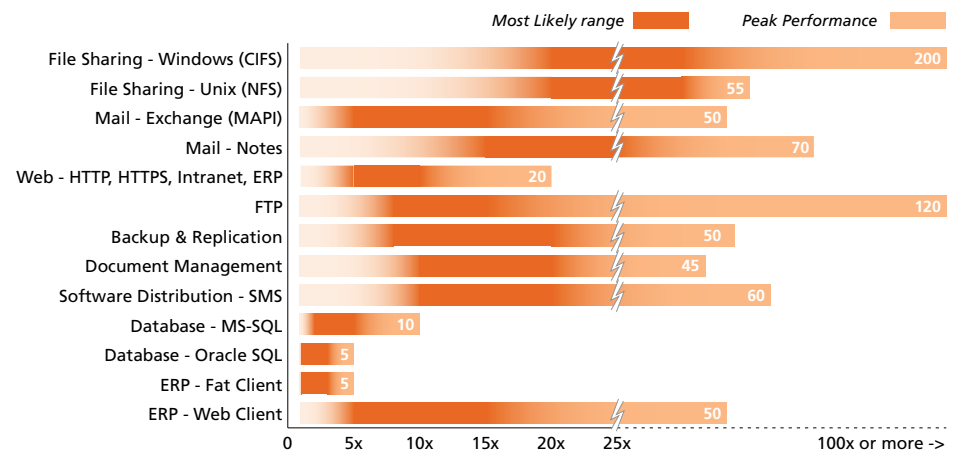
Riverbed’s Steelhead products can help IT address the performance challenges of consolidation by overcoming bandwidth and latency constraints as well as application protocol inefficiencies through a multi-tiered wide-area data services (WDS) approach. Enterprises deploying Riverbed and Interwoven can have the best of both worlds by achieving consolidation with LAN-like performance for their end-users.

### Typical Interwoven & Riverbed Deployment



- Riverbed Steelhead products accelerate Interwoven performance so employees can collaborate in real-time throughout the enterprise.

### Steelhead Products Accelerate a Broad Range of Applications



### About Riverbed

Riverbed Technology is the performance leader in wide-area data services (WDS) solutions for companies worldwide. By enabling application performance over the wide area network (WAN) that is orders of magnitude faster than what users experience today, Riverbed is changing the way people work, and enabling a distributed workforce that can collaborate as if they were local. Additional information about Riverbed (Nasdaq: RVBD) is available at [www.riverbed.com](http://www.riverbed.com).

### About Interwoven

Interwoven, Inc. provides Enterprise Content Management solutions for business enabling organizations to unify people, content and processes. Interwoven delivers deep industry-specific solutions which reduce business process cycle time from initial collaboration through design, production, sales, marketing, legal review, IT and service. Interwoven leads the industry with a service-oriented architecture today and easy-to-use, best-in-class components and solutions. Information about Interwoven solutions and services can be found at [www.interwoven.com](http://www.interwoven.com).

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