



Simple, Secure and Stress-Free Managed Services

Our customers have been using our technical support and consulting services since 1993. Based upon their requirements Network Utilities have built technology solutions that consider all manner of security concerns, continually striving to reduce the threats posed by today's challenging cyber landscape. It is this rich history and vast experience that we bring to our Managed Services.

Our range of Managed Services support your business, give you industry leading visibility of your network and most importantly secure your infrastructure. Consider Network Utilities as an extension of your IT Team, providing levels of expertise only normally seen in large IT departments with equally large budgets.

Running the day to day IT services on which your business relies can be complex and time-consuming. Our comprehensive portfolio of Managed Services is designed to simplify this burden, taking the stress out of network security and allowing you to sleep peacefully at night. Network Utilities Managed Services puts your business first, reduces the risk and helps you ensure your network is safe, secure, fast and compliant.



We Are Cost Effective

Employing our Managed Services can significantly reduce your IT overhead. You no longer need to hire additional staff with all the associated costs, no need to purchase new equipment and no expensive training of your existing team. In most cases our services can be delivered against an opex budget, allowing you to set these costs against business overheads rather than specifically created projects.



We Are Scalable

Our Managed Services can grow alongside you removing the need for capacity planning and the worry of solutions becoming outdated. Whether it's 2 firewalls or 200, 5 switches or 50, our onboarding process is efficient, fast and seamless.



We Are Stress-Free

With an established team of highly experienced engineers and cutting edge technologies, Network Utilities takes the burden from you, allowing you to focus on delivering your crucial day to day activities while we handle the heavy lifting.



Our Services Include: Security-as-a-Service, Security or Network Health and Training

Security-as-a-Service

- Authentication-as-a-Service
- Firewall-as-a-Service
- Advanced malware protection
- SOC-as-a-Service

Network and Security Health

- Enhanced support services
- Managed change
- Monitoring-as-a-Service
- Managed firewall
- Vulnerability & pen-testing

Training and Support Services

- Security awareness training
- Hands-on workshops
- Data privacy assessments
- GDPR Support



When you work with Network Utilities, you are combining our skills and experience with those of our extensive specialist partner networks across the globe.

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Enhanced Support Options: Standard Support vs. Managed Support

Our Managed Services puts your business first, reduces your risk and helps you ensure your network is safe, secure, fast and compliant. Here at Network Utilities we can offer you a range of Enhanced Support services to fit your business needs. Let us help you prepare for tomorrow's cyber threats today!

	STANDARD SUPPORT		MANAGED SUPPORT	
	Gold (8/6 Mon-Fri)	Platinum (24/7/365)	Platinum Plus (24/7/365)	Ultimate (24/7/365)
Unlimited telephone and email support (8am - 6pm)	✓			
Unlimited telephone and email support (24/7/365)		✓	✓	✓
Hardware replacement (Where applicable)	✓	✓	✓	✓
Online service desk portal	✓	✓	✓	✓
Remote support	✓	✓	✓	✓
24/7 system health monitoring			✓	✓
Remote configuration review (Completed annually)			✓	✓
Quarterly service review			✓	✓
Managed SOC (Up to 20 devices)				✓
Managed change (From 24 annual changes)				✓

“It’s a big strength and a positive for me to work with a company with a loyal and professional team. The company has got to know me as a customer. If I have an issue, the Network Utilities tech team knows how to solve it. We have built up a friendship and this stops me moving anywhere else. It’s the personal touch. We are not dealing with a faceless call centre.”

“Network Utilities are experts at finding the right product for us, at the right price and getting it to us at the right time. If your requirements are any one of these three things I would turn to Network Utilities but if you want all three I’d definitely turn to Network Utilities. It makes sense to seek a partner who can offer value across the board.”

“Network Utilities came up with a very, very smart solution which is enjoyed by many people today, it ensures that IT does not get in the way of people doing their day jobs by facilitating effective mobile working. The solution was extremely well delivered and works fantastically.”

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